



November 29, 2023

The Honorable Xavier Becerra  
 Secretary  
 U.S. Department of Health and Human Services  
 200 Independence Ave, SW  
 Washington, DC 20201

**Re: Massachusetts Medicaid Demonstration Amendment**

Dear Secretary Becerra:

Thank you for the opportunity to submit comments on the MassHealth 1115 Medicaid Demonstration Amendment Request.

The undersigned organizations represent millions of individuals facing serious, acute and chronic health conditions. We have a unique perspective on what individuals and families need to prevent disease, cure illness and manage chronic health conditions. The diversity of our organizations and the populations we serve enable us to draw upon a wealth of knowledge and expertise that is an invaluable resource regarding any decisions affecting the Medicaid program and the people that it serves. We urge the Centers for Medicare and Medicaid Services (CMS) to make the best use of the recommendations, knowledge and experience our organizations offer here.

Our organizations are committed to ensuring that Massachusetts' Medicaid program provides quality and affordable healthcare coverage. Our organizations appreciate the emphasis on health equity in this waiver and support the inclusion of retroactive eligibility for all enrollees, continuous eligibility for adults, pre-release coverage for justice-involved populations, and expanded financial assistance for marketplace coverage. Our organizations urge CMS to approve these requests and offer the following comments on the MassHealth 1115 Demonstration Amendment Request:

## **Retroactive Coverage**

Our organizations support the proposal to reinstate retroactive coverage for all demonstration populations. Retroactive coverage is an important policy to advance health equity and a safety net for low-income families. It is common that individuals are unaware they are eligible for Medicaid until a medical event or diagnosis occurs. Retroactive eligibility allows patients who have been diagnosed with a serious illness to begin treatment without being burdened by medical debt prior to their official eligibility determination, providing crucial financial protections to newly enrolled beneficiaries.

Retroactive coverage is also important for current Medicaid enrollees. Medicaid paperwork can be burdensome and often confusing. A Medicaid enrollee may not have understood or received a notice of Medicaid renewal and only discovered the coverage lapse when picking up a prescription or going to see their doctor. In Indiana, Medicaid recipients were responsible for an average of \$1,561 in medical costs with the elimination of retroactive eligibility.<sup>i</sup> Medical debt disproportionately affects families of color in the US<sup>ii</sup> and is a predictor of other social drivers of health such as homelessness.<sup>iii</sup> Retroactive coverage prevents Medicaid enrollees from facing substantial costs at their doctor's office or pharmacy and subsequent delays in care.

Given the importance of this policy change, CMS should work with Massachusetts to reinstate retroactive coverage sooner than 2025. Many patients are facing gaps in coverage as a result of procedural disenrollments during the Medicaid unwinding process. The state should work with CMS to reinstate retroactive coverage as soon as possible to protect enrollees from the financial and health risks of a gap in coverage.

## **Continuous Eligibility**

Our organizations support the proposal to provide 12-month continuous eligibility for all adults, as well as 24-month continuous eligibility for seniors experiencing homelessness. Continuous eligibility promotes health equity,<sup>iv</sup> and increases continuity of coverage.

Continuous eligibility protects patients and families from gaps in care. Research has shown that individuals with disruptions in coverage during a year are more likely to delay care, receive less preventive care, refill prescriptions less often, and have more emergency department visits.<sup>v</sup> Gaps in Medicaid coverage have also been shown to increase hospitalizations and negative health outcomes for ambulatory care-sensitive conditions like respiratory and heart disease.<sup>vi</sup> Our organizations support continuous eligibility as a method to reduce these negative health outcomes for patients.

This policy will also reduce churn within the program and its administrative burden on Medicaid offices. Research shows that 40% of Medicaid enrollees who lose coverage are re-enrolled in the program within a year.<sup>vii</sup> One study estimated that the administrative cost of churn was between \$400 and \$600 per person in the Medicaid program.<sup>viii</sup> Continuous eligibility eases the administrative burden that these changes in enrollment status place on patients and the program.

As discussed above, because this policy would be especially impactful during the Medicaid unwinding process, our organizations encourage CMS to work with Massachusetts to move up the implementation date for this policy from January 2025.

## **Pre-Release Services for Justice-Involved Populations**

Our organizations support the proposed coverage of specific services for incarcerated individuals who are otherwise eligible for Medicaid for up to 90 days prior to release. This is consistent with the goals of

Medicaid and will be an important step in improving the continuity of care. This proposal will help these high-risk populations access critical supports needed to treat physical and behavioral health conditions. For example, studies in Washington and Florida reported that people with severe mental illness and Medicaid coverage at the time of their release were more likely to access community mental health services and had fewer detentions and stayed out of jail longer than those without coverage.<sup>ix</sup> We urge CMS to approve this request.

### **Eligibility Increase for Marketplace Subsidies**

Our organizations support the expansion of eligibility for ConnectorCare subsidies from 300% to 500% FPL. This waiver would support subsidies for premiums and cost-sharing for individuals determined eligible for up to 100 days while they select, pay, and enroll into a marketplace plan. Research consistently shows that higher cost-sharing is associated with decreased use of preventive services and medical care among low-income populations.<sup>x</sup> Expanding eligibility for the subsidy program would ease the transition to the Marketplace and mitigate gaps in coverage. In addition, CMS should ensure that the eligibility change is included in the demonstration's evaluation, to see the effect of out-of-pocket costs on coverage transitions.

### **Conclusion**

Our organizations support Massachusetts' efforts to improve equitable access to quality and affordable health coverage. We urge CMS to approve the state's requests to reinstate retroactive coverage, expand continuous eligibility, improve access to care for the justice-involved population, and increase eligibility for marketplace subsidies. Thank you for the opportunity to provide comments.

Sincerely,

American Heart Association  
American Lung Association  
Arthritis Foundation  
Asthma and Allergy Foundation of America  
Crohn's & Colitis Foundation  
Cystic Fibrosis Foundation  
Epilepsy Foundation of America  
Hemophilia Federation of America  
Lutheran Services in America  
National Kidney Foundation  
National Multiple Sclerosis Society  
National Organization for Rare Disorders  
National Patient Advocate Foundation  
Susan G. Komen  
The Leukemia & Lymphoma Society  
WomenHeart

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- <sup>i</sup> Healthy Indiana Plan 2.0 CMS Redetermination Letter. July 29, 2016. Available at: <https://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Waivers/1115/downloads/in/Healthy-Indiana-Plan-2/in-healthy-indiana-plan-support-20-lockouts-redetermination-07292016.pdf>
- <sup>ii</sup> Bennett, Neil et al. “Who Had Medical Debt in the United States?” U.S. Census Bureau. April 7, 2021. Available at: <https://www.census.gov/library/stories/2021/04/who-had-medical-debt-in-united-states.html>
- <sup>iii</sup> Bielenberg JE, Futrell M, Stover B, Hagopian A. Presence of Any Medical Debt Associated With Two Additional Years of Homelessness in a Seattle Sample. *INQUIRY: The Journal of Health Care Organization, Provision, and Financing*. 2020;57. doi:[10.1177/0046958020923535](https://doi.org/10.1177/0046958020923535)
- <sup>iv</sup> Chomilo, Nathan. Building Racial Equity into the Walls of Minnesota Medicaid. Minnesota Department of Human Services. February 2022. Available at: <https://edocs.dhs.state.mn.us/lfserver/Public/DHS-8209A-ENG>
- <sup>v</sup> Sugar S, Peters C, De Lew N, Sommers BD. Medicaid Churning and Continuity of Care: Evidence and Policy Considerations Before and After the Covid-19 Pandemic. Assistant Secretary for Planning and Evaluation, Office of Healthy Policy. April 12, 2021. Available at: <https://aspe.hhs.gov/sites/default/files/private/pdf/265366/medicaid-churning-ib.pdf>
- <sup>vi</sup> “Effects of Churn on Potentially Preventable Hospital Use.” Medicaid and CHIP Payment Access Commission, July 2022. Available at: [https://www.macpac.gov/wp-content/uploads/2022/07/Effects-of-churn-on-hospital-use\\_issue-brief.pdf](https://www.macpac.gov/wp-content/uploads/2022/07/Effects-of-churn-on-hospital-use_issue-brief.pdf)
- <sup>vii</sup> Corallo, Bradley et al. “What Happens After People Lose Medicaid Coverage?” Kaiser Family Foundation. January 25, 2023. Available at: <https://www.kff.org/medicaid/issue-brief/what-happens-after-people-lose-medicaid-coverage/>
- <sup>viii</sup> Swartz, Katherine et al. “Reducing Medicaid Churning: Extending Eligibility for Twelve Months Or To End Of Calendar Year Is Most Effective.” *Health Affairs*, Vol 37, No. 7. July 2025. Available at: <https://www.healthaffairs.org/doi/full/10.1377/hlthaff.2014.1204>
- <sup>ix</sup> Joseph Morrissey et al. Medicaid Enrollment and Mental Health Service Use Following Release of Jail Detainees with Severe Mental Illness. *Psychiatric Services* 57, no. 6 (June 2006): 809-815. DOI: 10.1176/ps.2006.57.6.809, and Joseph Morrissey et al. The Role of Medicaid Enrollment and Outpatient Service Use in Jail Recidivism Among Persons with Severe Mental Illness. *Psychiatric Services* 58, no. 6 (June 2007): 794–801. DOI: 10.1176/ps.2007.58.6.794.
- <sup>x</sup> Artiga, Samantha, Ubri, Perry, and Zur, Julia. “The Effects of Premiums and Cost Sharing on Low-Income Populations: Updated Review of Research Findings.” KFF, June 1, 2017. Available at: <https://www.kff.org/medicaid/issue-brief/the-effects-of-premiums-and-cost-sharing-on-low-income-populations-updated-review-of-research-findings/>